



Debug Workflows ▼
























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## Server Logs

If the workflow is not working, and the message from the **Activity Failed Task**, doesn't give much information about what went wrong. There is still one more option to find out why exactly the workflow is not working correctly. This option is the **Server Log**, which logs all activities on the client. This also contains what is happening while executing the workflow. That way you can find out more information about it and therefore "debug" the workflow. This helps to find the bug faster.

The log is saved on the server, which means you need access to the installed **FireStart Server** or ask the responsible person of the server for help. There you can find the log files under the path **C:\Program Files\PROLOGICS\PROLOGICS Resources\Logs**. The logs are of type text file. Now the file with the name **Debug\_Log\_SOME\_NUMBERS** will most likely contain the required information depending on the date of the log file.

 Debug_Log_2017-07-12_10-03-36.log	12.07.2017 10:08	Text Document	4 096 KB
 PES_Log_2017-07-12_10-03-23.log	12.07.2017 10:08	Text Document	39 KB
 PES_Log_2017-07-12_10-03-14.log	12.07.2017 10:03	Text Document	1 KB
 Debug_Log_2017-06-28_07-12-08.log	28.06.2017 14:21	Text Document	47 384 KB
 PES_Log_2017-06-28_07-11-55.log	28.06.2017 14:21	Text Document	246 KB
 PES_UserLog_2017-06-28_08-20-03.log	28.06.2017 14:18	Text Document	2 KB
 PES_Log_2017-06-28_07-11-40.log	28.06.2017 07:11	Text Document	1 KB
 PES_Log_2017-06-27_08-33-32.log	27.06.2017 15:21	Text Document	257 KB
 Debug_Log_2017-06-27_08-33-46.log	27.06.2017 15:08	Text Document	44 787 KB
 PES_UserLog_2017-06-27_14-42-41.log	27.06.2017 15:07	Text Document	2 KB
 PES_Log_2017-06-26_13-20-10.log	26.06.2017 15:23	Text Document	45 KB
 Debug_Log_2017-06-26_13-20-24.log	26.06.2017 15:05	Text Document	4 496 KB
 Debug_Log_2017-06-26_07-52-52.log	26.06.2017 10:01	Text Document	5 707 KB
 PES_Log_2017-06-26_07-52-39.log	26.06.2017 10:01	Text Document	60 KB
 PES_Log_2017-06-23_08-18-08.log	23.06.2017 11:00	Text Document	64 KB
 Debug_Log_2017-06-23_08-18-22.log	23.06.2017 10:48	Text Document	9 319 KB
 PES_Log_2017-06-23_08-18-03.log	23.06.2017 08:18	Text Document	1 KB
 Debug_Log_2017-06-21_13-02-23.log	21.06.2017 15:49	Text Document	4 499 KB
 PES_Log_2017-06-21_13-02-09.log	21.06.2017 15:49	Text Document	50 KB
 PES_Log_2017-06-21_11-09-05.log	21.06.2017 12:57	Text Document	343 KB
 Debug_Log_2017-06-21_11-09-18.log	21.06.2017 12:49	Text Document	64 752 KB

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Was this article helpful?

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[Execution Log](#)

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[FireStart Server Configuration](#)